## Long Term Care Ombudsman

The Delaware County Ombudsman Program is here to help!

Delaware County's Long-Term Care Ombudsman Program works to resolve complaints and issues on behalf of individuals residing in long-term care settings, such as nursing homes, assisted living facilities, and personal care homes. Ombudsmen empower residents by educating them on their rights under federal and state law and advocate for those who are unable to advocate for themselves, to ensure that they receive the highest quality of care.

Ombudsman are available to families of residents residing in Long Term Care facilities during this COVID-19 pandemic **Monday through Friday, 8:30 AM—4:30 PM.** 

To connect with a Delaware County Ombudsman, call

610-872-1868